Introducing
▷ Netuitive Service Analyzer.
# Automated, Self-learning Performance Management.

Netuitive Service Analyzer® automates IT performance management. Self-learning and continuously adaptive, only Netuitive Service Analyzer replaces time-consuming and inherently inaccurate manual processes with automated real-time analysis. Working with your existing monitoring agents, it delivers an end-to-end view of service health from the three perspectives that matter most: IT infrastructure, customer experience and business impact. With the industry's only self learning solution, Netuitive Service Analyzer alerts you to impending performance issues, and shows you where, when and why business service level objectives are not being met.

The software's intuitive web-based interface makes business service management easy.

"Netuitive Service Analyzer can save companies millions of dollars annually in operational costs, plus give them an unprecedented view of their IT service health."

Ron Rose : CIO : Priceline.com

Netuitive's Adaptive Behavior Profile™

typical static threshold
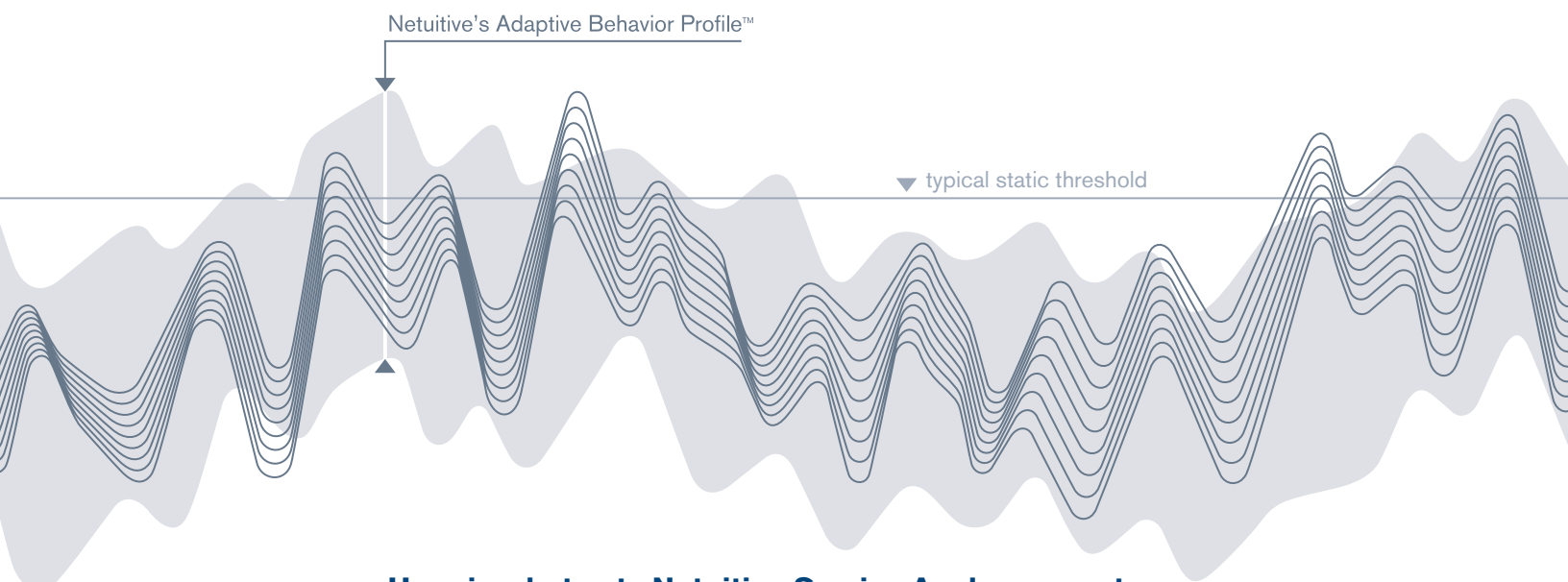
Here is what sets Netuitive Service Analyzer apart from any other approach to Business Service Management:::

▶ **Self-learns and correlates performance dependencies.**

As soon as it's installed, Netuitive Service Analyzer begins to self-learn your operating environment and correlate performance dependencies between system elements. With no manual rules, scripts or dependency mapping required, Netuitive Service Analyzer identifies all of the relationships between components in any business service, wherever they reside – across domains, silos and platforms, both physical and virtual. Then it automatically generates Adaptive Behavior Profiles™ that define every component's range of normal behavior – by time of day, day of week, even season of the year.

▶ **Forecasts problems in service health before they happen.**

Because your environment changes by the second, Netuitive Service Analyzer correlates and analyzes live streaming data as fast as it is received. Applying advanced statistical analysis techniques, it can identify multiple, simultaneous, anomalies and forecast conditions that will affect the quality of service up to two hours in advance. When that happens, you receive Trusted Alarms®, the industry's most accurate and reliable indicators of impending service problems.

▶ **Isolates root-causes across IT silos so you can take corrective action.**

Trusted Alarm messages arrive in your monitoring console, prioritize incidents according to business impact, isolate root causes down to the component level and recommend corrective actions – all in plain English.

▶ **Improves visibility and manageability of virtual environments.**

Netuitive even automates management of virtualized environments, correlating monitoring inputs across both physical and virtual layers, automatically identifying "badly behaving" VMs, and enabling optimal performance management of the resource pool.

End-to-end Service Monitoring Across Physical and Virtual Infrastructure

Trusted Alarm

Service Health Dashboard
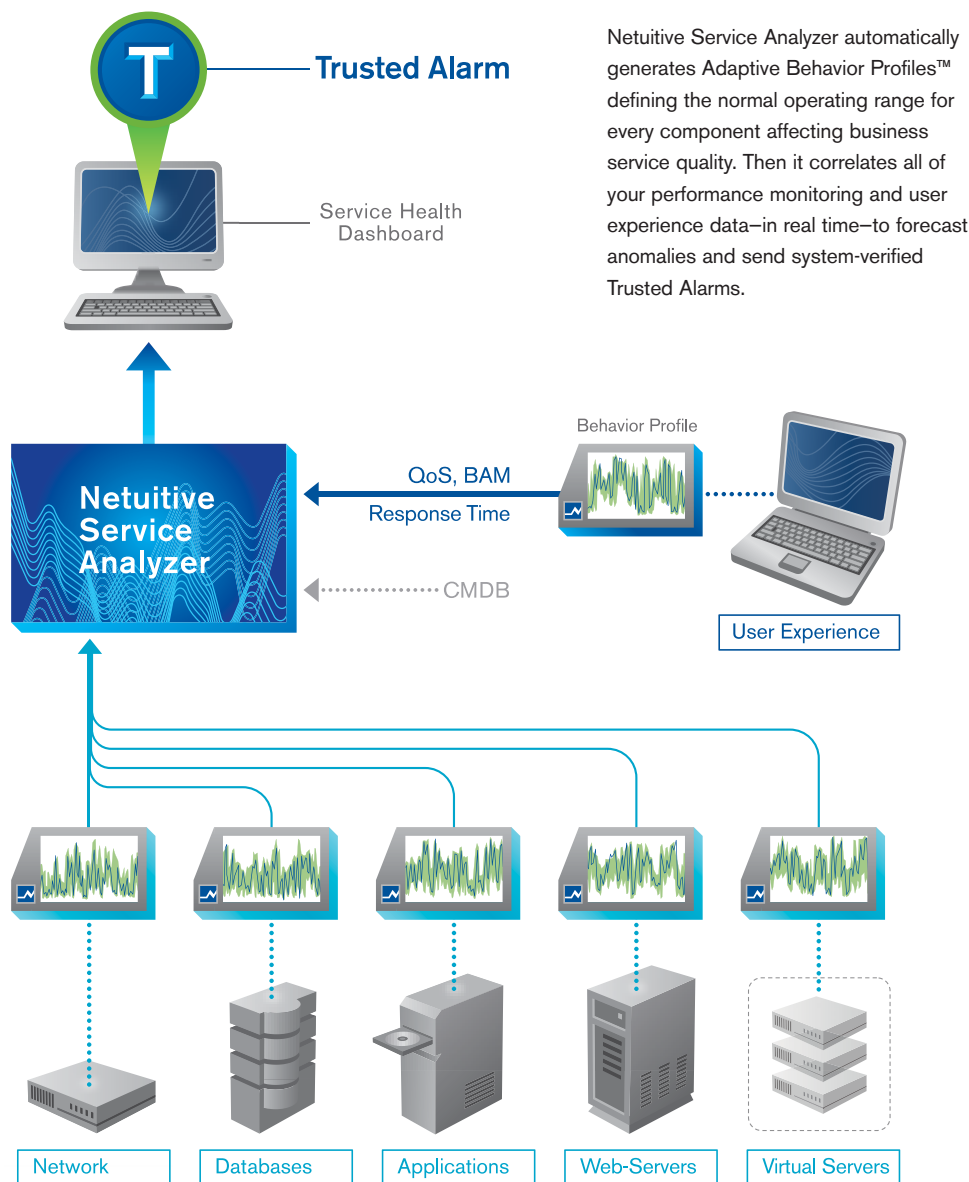
Netuitive Service Analyzer automatically generates Adaptive Behavior Profiles™ defining the normal operating range for every component affecting business service quality. Then it correlates all of your performance monitoring and user experience data—in real time—to forecast anomalies and send system-verified Trusted Alarms.
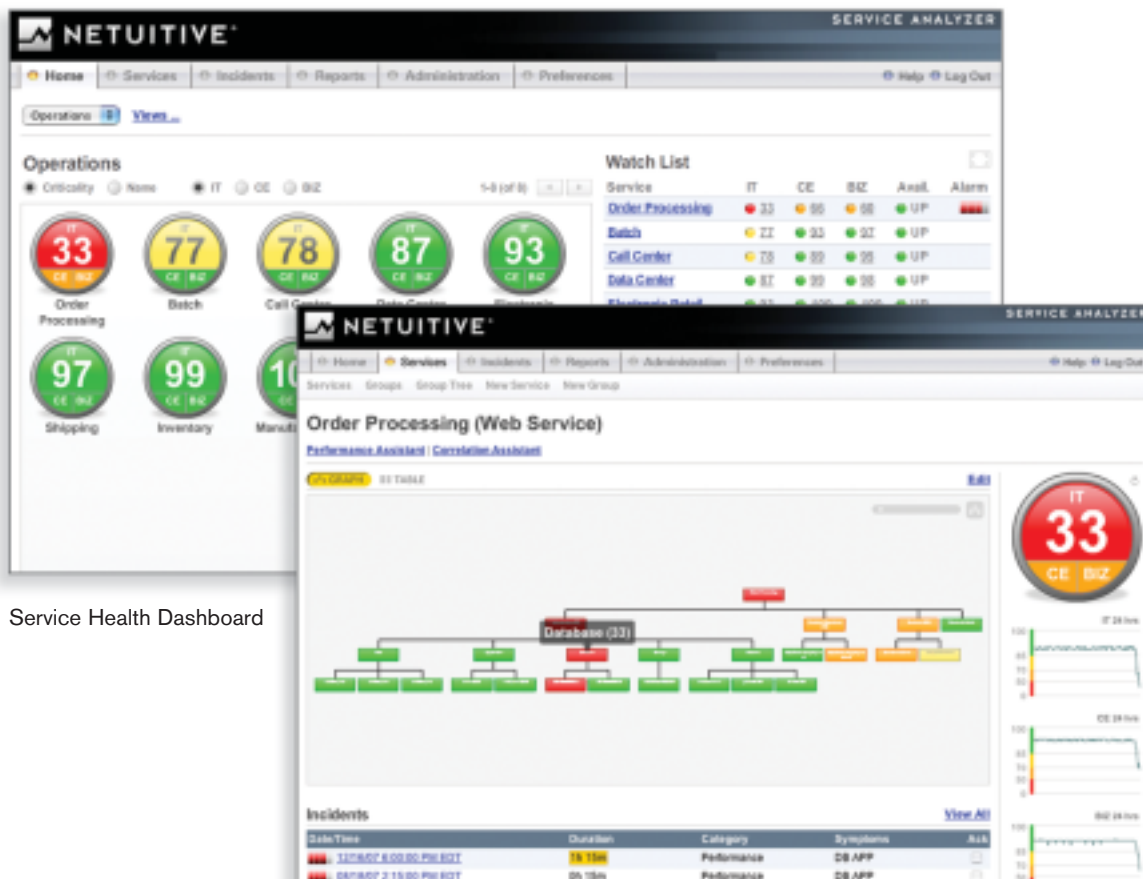
Netuitive Service Analyzer

QoS, BAM
Response Time

Behavior Profile

CMDB

User Experience

Network   Databases   Applications   Web-Servers   Virtual Servers

Netuitive Leverages Your Existing Monitoring:::

Including: BMC Patrol, CA Unicenter, Cisco, Gomez, HP OpenView, Mercury BAC (Topaz),
Mercury SiteScope, Microsoft MOM, NetIQ AppManager, Oracle, Tealeaf, Tivoli, and others

Netuitive Service Analyzer

Exclusively from Netuitive: a real-time view of service health:::

Only the Netuitive Multiview Dashboard™ provides a composite view of service health from the three key perspectives of IT infrastructure, customer experience and business impact. See at a glance and in real-time if your service level objectives are being met – without having to rely on historic reports. Follow hyperlinks to quickly drill-down to root-causes so you can identify and resolve issues before they affect users.

Service Health Dashboard

Service Topology

NETUITIVE®

Proactive Business Service Management.
Powered by Netuitive.

Netuitive Service Analyzer significantly lowers your IT operational costs, increases staff productivity up to 100% and generates continuing return on your investment long after the few hours it takes to install.

▶ **Avoid lost revenue from system and service downtime.** Netuitive customers report up to 10-times faster problem diagnosis and resolution.

▶ **Forecast problems before they happen.** And resolve performance issues up to two hours before they can impact your business.

▶ **Manage service levels in real time.** No more finger-pointing meetings and reliance on historical reports.

▶ **Reduce alert volume by 99.5%.** Frees IT staff to focus on more profitable customer service or development projects.

▶ **Empower ITIL with more accurate, actionable data.** Netuitive can drastically improve efficiencies in ITIL Incident and Problem Management.

Better Performance is Closer than You Think.

Let Us Prove It.

The best way to appreciate the power of self-learning performance management is to see Netuitive Service Analyzer in action. To learn more or to see a demo contact Netuitive today or visit **Netuitive.com**.

www.netuitive.com